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QUALITY and HSE POLICY

Italkrane Srl's long held belief that a well-organised management structure combined with a responsible and willing workforce operating together in a safe and pleasant environment is essential to a company's success.

Italkrane's senior management with this statement expresses its aim to implement a company quality system based on the following principles:

- 1) Full customer satisfaction, with extreme care for the compliance of the products to the contractual specifications.
- 2) Improvement of the products and reduction of costs, in a climate of cooperation with the customer, up to date with technological progress and with market demand.
- 3) Optimisation of the company organization, with particular care to the utilisation of human resources.
- 4) Implementation of a Quality Management System in compliance with the standard UNI EN ISO 9001:2015.
- 5) An approach to health, safety and environmental (HSE) issues based on an endeavour to identify problems, arrive at solutions and introduce safe and healthy working practices. For this reason all measures appropriate to the company's size and activities are applied, in consideration of National, European and International standards and regulations, with particular attention to UNI EN ISO 14001:2015.

To achieve the above described goals a specific company function of Quality Assurance (QA) + HSE is established, an autonomous unit within the organisation but cooperating with all other company's entities.

These aims which represent the quality policy of the Italkrane's General Management are achieved through the enforcement of the principles and prescriptions of the company's Quality Assurance Manual.

A particular strategic issue, key to the company's success, is the continuous development of products in explosion-proof execution (which operate in areas with potentially explosive atmosphere).

For this purpose, in compliance with the directive ATEX 2014/34/EU, the General Management assigns to an Authorised Person within its organization the task to represent the company towards the Notified Body that releases the certification of such products.